



## User Guide

Wineshine – The glass polisher  
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## Congratulations

Congratulations on purchasing your new Wineshine Glass polishing system from Precision Hygiene Ltd.

This system is designed to speed up your polishing practices, deliver first class results, reduce breakages and free your time up to use in a more lucrative way.

The machine uses specially manufactured brushes of varying available sizes that enable you to polish all manner of different glasses - hi-ball and wine glasses, tumblers, pint glasses and champagne flutes.

The brushes are heated by convected air which is present to assist in keeping the brushes dry, **wet brushes will not dry or polish glasses**, therefore it is important to try and keep the brushes as dry as possible.

During particularly busy polishing sessions it is possible that the brushes will become saturated. In this instance take a short break, roughly 20 minutes, to allow the brushes to dry. Leave the polisher running and the brushes will dry in the hot air produced by the appliance.

### **Wear & Tear:**

The brushes on your appliance have a finite life, and will from time to time need replacing.

### **Warranty:**

Your appliance comes with a complete, 12 months, parts and labour, return to base warranty.



## Features & Benefits

### **Labour Saving:**

The Wineshine GP5 is designed to polish up to 400 glasses per hour. When compared to the output for manual polishing to the same standard of about 60 glasses per hour owning one of our polishers means that your glasses will be processed in a fraction of the time.

### **Increase Consistency:**

Every glass will be machine polished which means that fluctuating results will be a thing of the past!

### **Ditch the Rinse Aid:**

By using a Wineshine polisher you are making the rinse aid you currently add to your glass washer redundant. Rinse aid is added to break water surface tension and assist drying, our polisher is designed to do this job and leave your glasses sparkling without the extra chemical and its expense!

### **Reduce Breakages & Improve Staff Safety:**

If your staff are forcing paper towels or linen cloths into your expensive glassware whilst drying and polishing them, there is a huge risk of breakage, resulting in a financial loss to your business when you have to replace them or even worse, injured staff members! Our brushes are designed and shaped to perfectly fit your glassware resulting in dramatically reducing damage.

### **The Power of the Polymer:**

Wineshine GP5 brushes are not made from cotton or linen but an advanced synthetic polymer. This unique polymer is three times more absorbent than cotton or linen meaning that the brushes remain effective for three times longer than traditional cloths. When coupled with a unique heating system which continues to dry the brushes while you work you can polish quicker, for longer. The polymer is also lint free, which means that there is no chance of stray fibres being left on your glassware during polishing.

### **Reduce Starch Deposits:**

If you are using linen to dry and polish your glasses the starch used in the laundry process often deposits on the interior of the glassware. As you may be aware this can make the wine you are serving taste 'off' or 'corked' resulting in refused or refunded wine. Champagne can also lose its fizz if too much starch is present in the glass. As the brushes on your GP5 are made from our unique synthetic polymer this eliminates the risk of starch transfer.



## Trouble Shooting

### **Dirty Glasses:**

The machine will only polish *clean* glasses; the brushes will absorb any grime, grease or dirt that is present on your glasses after washing and after time will start to deposit this on to your glasses. Therefore it is imperative that all glasses are clean *before* applying them to the brushes.

### **Rinse Aid:**

When using your glass polisher the use of rinse aid is rendered obsolete, therefore you should *immediately remove the rinse aid from the glass washer*. Rinse aid only has one use, to break the surface tension of water so that water disperses on the glasses to assist drying. It is this process that results in spots on your glasses! As you are now using your Wineshine machine to polish your glasses there is no need to spend money on this unnecessary chemical. If rinse aid is present in the final rinse of the glasses, then the machine may struggle to remove the traces of chemical resulting in a smeared result during polishing.

### **Detergent:**

It is of course necessary to use detergent during the cleaning of your glasses. If cleaning is being carried out by hand, then all traces of detergent should be removed by rinsing in hot, fresh water prior to applying the glasses to the polisher. The same will happen in your glass washer, the final rinse of your glasses will rinse this chemical off, *providing* that the rinse pressure in the glass washing machine is sufficient and there is no *excess detergent* present in the glass washer. If the chemical is not rinsed off, the brushes will smear it around the glasses, and this will have a negative impact on the results.

If excessive chemical is present on your glasses after washing, this could result in your valued customers *ingesting* this chemical. Therefore immediate attention should be given to the glass washer to ensure that all traces of chemical are removed during the washing process.

### **Hard Water:**

In hard water areas you may find that there are lime scale deposits on the glasses, which will be difficult for the glass polisher to remove, so you should endeavour to soften the water that is being used to clean the glasses.

### **Dishwashers:**

Many people use their dishwasher to wash both their restaurants crockery as well as their glasses. In this instance food soil is always a problem; diligence should be applied to ensure that no food waste enters the dishwasher. If food soil/grease/fat is present in the wash water, this will affect the end result of the items being washed. Glasses should only ever be washed in a clean dishwasher to ensure good results; therefore we always suggest that glasses are washed at the beginning of the session, whilst the water is still clean.



If food soil remains on the glasses after washing, it should be rinsed off using hot fresh water, before applying the glasses to the Wineshine machine.

If you are experiencing problems with smeared results, please hand wash and rinse a few glasses, then apply to the brushes. If the result is good, then there is a problem with the washing system which should be addressed.

**Soiled Brushes:**

Even the most diligent of users will, over time, find that the brushes become dirty. When they become dirty, they will, like anything, need cleaning. The easiest way to do this is to wash in a domestic washing machine. Use a **non-bio** detergent on a 40 degree or less wash programme. To protect the brushes we suggest that you place them inside a pillowcase during washing. Allow the brushes to drip dry until damp, before fully drying them on the machine with the machine operating.

***\*Please note, that it is not advisable to put sodden or dripping brushes on to the appliance when running.***



## Glass Polisher Instructions

- Switch the polisher on at least 20 minutes before use
- Ensure that glasses are clean and moist, if necessary allow them to drain momentarily to remove excess water OR:
- Hold the glass over steaming water for a few seconds to moisten before polishing
- Offer glasses to the spinning brushes whilst moist but not soaking wet



- Moving the glasses around the brushes will assist in moisture dispersal between the brushes, prolonging their effectiveness
- Each glass will take approximately ten seconds on the brushes to completely dry and polish
- At the end of each polishing session, allow the brushes to remain on the machine and run until dry, ready for the next session



## TRAINING PROGRAMME FOR USE OF WINE SHINE GLASS POLISHING MACHINE

- Machine is switched on for 20 minutes prior to use.
- Ensure glasses are **warm, clean and moist**.
- Application of glasses to the polisher.
- Saturated brushes to be replaced with a dry set during polishing session.
- End of shift procedure. Machine to be left running for 30 minutes after last glass has been polished to allow the brushes to dry.**
- Machine surfaces to be wiped down daily.
- Report any issues immediately to Duty/House Manager.

Training completed by ..... Date .....

Training undertaken by ..... Date .....

Manager's signature ..... Date .....

Site Name .....